

CROWN POINT

ENTERPRISES, INC.

March 16, 2020

COVID-19 ANNOUNCEMENT

Like many others, we are closely following the guidelines from the Centers for Disease Control and Prevention (CDC) as well as our local U.S. health authorities. We are actively working with our teams in all locations to ensure they have the most accurate and up-to-date information as we navigate this situation together.

As the Coronavirus (COVID-19) begins to have a greater impact on our community, we find ourselves having to make unprecedented decisions about business as usual. We believe it's our duty as an ethical business to do what we can to slow the spread of this virus and minimize the impact on our hardworking healthcare professionals. As such, we have decided to close all showrooms to the public starting March 17, 2020. All appointments will be rescheduled until further notice.

In regard to cancellations and postponements, we want you to know that we are here for you. There is no penalty for all orders that are postponed to a later date. In addition, all orders that require a cancellation, you may receive a full refund within 24 hours notice of delivery/pickup.

We are prepared and equipped to respond to emerging situations across the area by supporting our local governments and businesses with tenting services for testing centers, temporary triage, storage, drive-thru and pick-up locations, and emergency shelters. Our team is happy to review all policies, answer any questions, and take orders to help relieve the impact of this pandemic.

We appreciate your understanding and patience during this transition. As the situation surrounding COVID-19 rapidly changes, we will continue to evolve our response.

724-745-1500
877-788-8100

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WWW.MARBELLAEVENTRENTAL.COM

